

**Administration on Aging  
and  
Centers for Medicare & Medicaid Services**

**Aging and Disability Resource Center Grant Program**

**Organization Name:** University of New Hampshire

**Project Title:** New Hampshire Aging and Disability Resource Center Program

**Total Project Period:** 9/30/2003 – 9/29/2006

**Total Award Amount:** \$800,000

**Project Contact:** Edgar Helms, (603) 862-5030

**Project's Overall Design:** The goal of the New Hampshire Resource Center project is to integrate the current information and assistance (ServiceLink) program with the state Assessment and Counseling program and the eligibility determination and ongoing care plan authorization processes for nursing facility level of care and home and community based waiver program for the elderly and people with disabilities. Resource Centers will establish a system of coordination with Medicaid financial eligibility determination processes. Day to day planning, implementation and project management will be the responsibility of the New Hampshire Division of Elderly and Adult Services (DEAS) and the New Hampshire Institute for Health Policy and Practice. Four pilot resource centers will initially be developed to serve the elderly and all target populations of people with disabilities and the project hopes to establish Resource Centers statewide by the end of year three through existing ServiceLink sites. The project advisory committee will guide the University of New Hampshire in the design and development of evaluation activities. During the fourth quarter of year two, attainment of project goals will be evaluated for each pilot center and results will inform Resource Center program modifications. A subcommittee of the advisory work group will guide DEAS consultants in selecting and implementing an automated information management system.

**Target Population:**

- End of Year One – Persons 60+ and people with disabilities at four sites
- End of Year Three – Persons 60+ and people with disabilities statewide

**Anticipated Outcomes:**

- Consumers and their caregivers will be aware of the Resource Centers and the services offered
- Consumers and their caregivers will have easy access to comprehensive and current information on long term support options

- Consumers will have needed support and assistance to make informed choices among service options
- Resource Centers will ensure uniform clinical eligibility assessments of nursing facility applicants who have applied for, or have been determined eligible for, Medicaid benefits
- Resource Centers will ensure effective coordination between state agencies and programs serving the target populations
- Resource Centers will ensure that the many information, referral, counseling, and assessment services are efficiently coordinated to eliminate duplication and burden on consumers
- Resource Centers will ensure periodic review and reporting of service gaps to policymakers

**Involvement of Community Based Organizations and Other Stakeholders:**

- Advisory Group: Members will include representatives from: Consumers and families; Real Choices Advocacy Council; DEAS; State Committee on Aging; NH Hospital Association; Granite State Independent Living; NH Association of Counties; NH Association of Residential Care Homes; ServiceLink Leadership Council; NH Council on the Elderly; Division of Family Assistance; Long Term Care Ombudsman; Health Care Association; SHIP; AARP; Home Care Association; Housing Finance Authority; Medical Society; Division of Developmental Disabilities; Division of Behavioral Health; and others.
- Partners: DHHS Division of Elderly and Adult Services and the New Hampshire Institute for Health Policy and Practice